

Carers Emergency Card



North Tyneside Council

Working closer
with communities

Many carers worry about what would happen if they had an emergency and could not deliver the support needed. In response, North Tyneside Council has launched a carer emergency card to help in times of crisis.

If you're a carer, North Tyneside Council will help you develop a bespoke emergency plan and will respond to a request for help at any time of day.

The card should be carried by the carer at all times and will include a reference and telephone number so that anyone can activate the plan.

Carers **Emergency Break Service**



North Tyneside Council

Someone depends on me

Your questions answered

Who can register?

The service is available to any person providing care or support for a family member or friend who is living in North Tyneside.

Do I need a social care assessment?

No. To help us provide the right level of support we simply need your contact details, the contact details of the person you provide care for and what support you provide and when. We will gather this information by asking you to complete a form.

What will happen after 48 hours if the emergency is not resolved?

If the network you have identified is unable to provide longer-term support a social care assessment will be undertaken.

To register call Eileen Mullen on **0191 200 6289** or email eileen.mullen@northtyneside.gov.uk.



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